

If a mailbox becomes damaged in the process of snow removal operations, it is the homeowner's responsibility to repair or replace the box, UNLESS a Town vehicle physically strikes the box. Most mailboxes are damaged from the weight of snow. Even at slow speeds, the snow from a plow can damage your mail box. Therefore, the Town will not be responsible for these damages. If you believe a truck is directly responsible for any mailbox damage, call the department of Public Works at 295-6229.

Mailboxes that are confirmed damaged by Town plows will be repaired first, then replaced with a standard Town mailbox (not at the value of the current mailbox) if necessary. There will be no exceptions to this replacement policy. Your patience and understanding of snow removal operations is greatly appreciated and we will do our best to ensure that all roads remain open and passable throughout the winter.